



Newsletter, Augustus 2009

## Register now, for the initial course in November!

### Swan Heights | NEWS |

Swan Heights Institute for Private Flight Attendants is proud to present a new trainings location in Amsterdam. Large part of the program is now trained on 150 feet altitude, in the new 360° Sky Lounge. It is 'a room with a view', overlooking Amsterdam and Schiphol Airport.



### Swan Heights CONSULTANCY

Swan Heights offers the opportunity to benefit from contacts all over the world. Looking for new staff or a new job? The consultants will make an inventory of the wishes and match the perfect person with the perfect job. Experienced Private Flight Attendants or the perfect person that needs training, Swan Heights has a solution for everyone.

### Training at \* Michelin Star Restaurant Callas

In the Initial Course the students are trained at the chefs table by Mr. Klein, patron cuisinier. Food at Calla's is in the classical French tradition stripped of all frills and furbelows. (see photo)



### First GRADUATES of the INITIAL Course

On June the 30st the first students received their diploma after finishing successfully the Initial VIP Cabin Crew Course.

Quotes of the students on the evaluation forms;  
"I can honestly say that the whole experience changed my perspective on quality of food & service"

"This is the first training that really implements service and catering into private aviation thanks to the combination of the trainers."



### Did you know that:

- All our courses include;
- accommodation
- food & beverages
- training materials
- transportation
- Every topic is taught into great detail by passionate trainers.
- We offer made- to-measure trainings

### Available course data 2009

Initial course	August, 30 <sup>th</sup> November, 8 <sup>th</sup>	- September, 9 <sup>th</sup> - November, 18 <sup>th</sup>
Advanced course	September, 13 <sup>th</sup> November, 22 <sup>nd</sup>	- September, 23 <sup>rd</sup> - December, 2 <sup>nd</sup>
Intensive course	October, 12 <sup>th</sup>	- November, 1 <sup>st</sup>