



Newsletter, April 2009

Visit us from 12th – 14th May at EBACE, Geneva, Booth #670

Swan Heights | NEW! |

Swan Heights Institute for Private Flight Attendants is proud to present new training courses.

As requested by many we decided to add two more courses to our program, the Initial Course and the Advanced Course. For more information about Swan Heights, please visit our website at www.swanheights.com

INTENSIVE Course

Since 2008, Swan Heights has set a new worldwide quality standard in private aviation. This course is the complete Initial and Advanced course combined with additional topics. More training, more workshops and personal guidance from our instructors. We train students in Safety & Security, Hospitality & Etiquette and in Food & Beverage. To think and plan ahead for employers or guests, and to operate a plane to the highest standards in private aviation.

INITIAL Course

This new course is specially designed for everyone who has the ambition to work in private aviation. In this intensive 9-day course, we teach all the essentials to be able to fly on a private jet.

Including:

- first aid (EU-ops)
- fire drill (EU-ops part 1)
- menu planning / food
- visiting private jets
- serving food and beverages
- special cocktail training
- food presentation workshop at * Michelin restaurant 'Callas'



ADVANCED Course

For everyone with private aviation experience and ready to take hospitality to the next level, we developed a 9-day course on the highest level. Within this line of work a flight attendant becomes more and more important to an owner or charter company. The duties become more complex and require more personal assistance.

- recurrent for fire drill
- recurrent first aid
- personal styling
- security course
- food & presentation
- complete wine course
- hospitality at ***Michelin restaurant 'Librije'.

Did you know that:

- All our courses are include;
 - accommodation
 - food & beverages
 - training materials
 - transportation
- Every topic is taught into great detail by passionate trainers.
- We offer made- to-measure training

Available course data 2009

Initial course	June, 21st August, 30 th November, 8 th	- July, 1 st - September, 9 th - November, 18 th
Advanced course	September, 13 th November, 22 nd	- September, 23 rd - December, 2 nd
Intensive course	October, 12 th	- November, 1 st